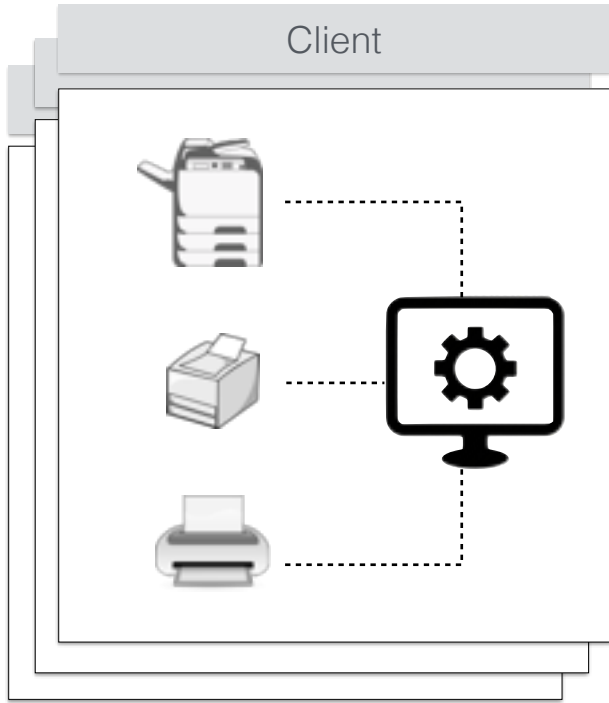


AMR

Printer Management

ameterreading.com

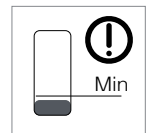
# Printer management software



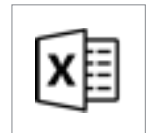
Dealer



Automatic meter readings



Low toner alarms



Detailed reporting



ERP software integration



Maintenance alarms

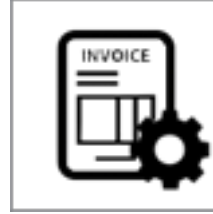


Sales and marketing tools

# Automatic Meter Reading



**Stop collecting meter readings manually**  
Avoid old fashioned systems to collect meter readings. They are time consuming for you and your customers. Your clients perceive your phone call negatively.



**WELCOME automatic invoicing / Billing.**  
With AMR, printer management software , you'll be able to automate your billing process and integrate it with your ERP



**Automatic Meter Reading for all your printers**  
With AMR MPS Software , you'll be able to collect all your client's printers meter readings. It doesn't matter which brand or model, we have you covered.



**ERP integration.**  
With AMR, you'll be able to integrate all your printer data with your ERP to automate your workflow.

## ERP integration



### **Meter Reading for Invoicing / Billing**

Collect Printer meter readings automatically and integrate them with your ERP (billing software).



### **Low toner alert to automate delivery notes.**

AMR printer management software collects toner levels. When toner goes down, it triggers an alarm and issues an automatic order or delivery note. With human validation.



### **Service alarms to ERP to automate Tickets**

Your printer monitoring software reports a service alarm, after human checking, your service agent issues a ticket with a single click.

# Toner management



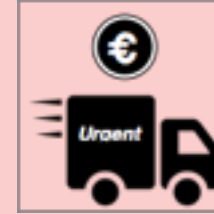
**Do your customers still call you when they need toner?**

Your support team, will confirm the order, request the printer serial number and the meter readings to manage profitability.



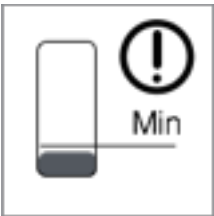
**Do you leave a spare cartridge of each color on deposit at your customers'?**

Do you leave spare toner in deposit at your clients', to avoid downtime? Who pays for it? Does it get lost sometimes? How do you track them?



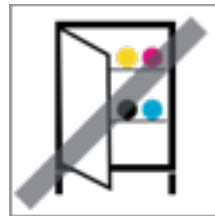
**How much do you spend in urgent toner deliveries?**

Who pays for the extra cost of the courier? Urgent orders bring extra freight costs, extra labor and stress to your team.



**You'll have an automatic ordering system to replace your customers' toner just in time.**

With AMR printer management software, you will receive automatic alarms that turn into orders when any of your managed printers reach certain toner level.



**You'll be able to lower your costs with just in time delivery.**

Forget about leaving a spare cartridge in deposit at your clients'. You improve your service while lowering your costs.



**You'll be able to send your toner cartridges with low cost freight ?**

Even send them by post before your client even notice they are running out of toner.



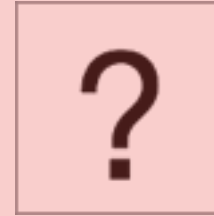
### It's Urgent!

Organizing the logistics of the field service technicians it's a tough job, especially when cost efficiency is taken in consideration. Urgent tickets blow up any efficient route and rise dramatically your costs.



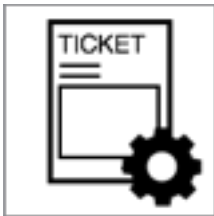
### Do your customers still call you when they have an issue with their printer?

One of your call center assistants gets the call, opens a ticket asking the client detail about the issue, the printer, serial number, location, etc. It's time consuming.!



### Lack of precise information.

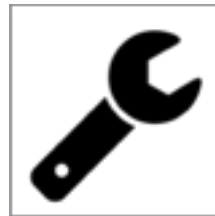
When opening a ticket on the phone, end user rarely provides precise information about the printer issue. This is the number one cause of field service technician returning to the site to get the job done.



### Now, receive printer errors automatically?

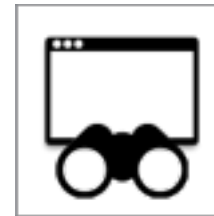
So your service technicians can react, perhaps inform the client first, and fix the problem even before they notice it.

No hidden information, no surprises.



### Printer history available at a glance.

Your service guys will have available the actual printer status as well as the printer failure history at glance.



### Your client's end users will easily open a new ticket from a web browser.

End users can open a new ticket without having to report any serial number or client code, simply log in, click and report.



**Do you have a way to track your customers activity, apart from your sales reports?**

Don't you feel sometimes like a blind person when you see a sales report and would like to know more about your clients to see new business opportunities?



**Would you like to have something valuable to offer to your customers, that actually saves you money?**

Something that makes you more cost efficient, adds value to your customer and makes him loyal?



**Information it's powerful.**

If your sales team is not updating everyday information about your clients in your CRM. How fresh is the information that you have to make a decision?



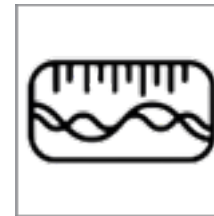
**Detect out of contract printers at your client's.**

Most of your clients have hidden printers that you don't see. With AMR Printer discovery you'll have updated information of all the network printers at your client's.



**Sell full service contracts to your clients.**

Who wants to bother about toner replacement, reading meters or report printer errors? With AMR MPS software, you can easily automate the whole process so your customers can focus into their business .



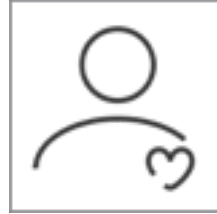
**Real information about your clients habits opens a whole new conversation between your client and your sales rep.**

With the build in printer monitor assessment tool, your sales reps will pull a report before the visit a client. The same tool can be used for new prospects.

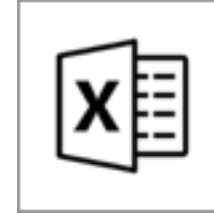
## Other features



**Toner Selling Machine.**  
Set up AMR to sell toner. AMR will send your customers a personalized email when their out of contract printer runs out of toner.



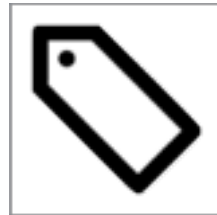
**User Friendly Interface**  
User experience is intuitive and simple from end to end. From installation to everyday use.



**Detailed Reporting**  
All data can be exported in different reports from monthly meter readings for billing to client assessments.



**Printer Audit**  
It can be used for client assessments and disconnect afterwards or keep it running if the client is gained.



**White Label Software**  
Put your own logo and banner into the software so your company image will provide extra value.



**AMR**

Printer Management

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